

**PATIENT SAFETY ADVISORY COUNCIL
INITIATIVE– BABY MEMORIAL
HOSPITAL**



IMPLEMENTATION OF PATIENT ADVISORY COUNCILS IN HEALTHCARE

Santhosh.B, Sr. Manager-QMS



Patient Advisory Councils (PACs) play a pivotal role in modern healthcare systems by bridging the gap between patients and healthcare providers, ultimately leading to improved patient-centered care, enhanced patient satisfaction, and better overall healthcare outcomes. These councils are composed of patients, their family members, and representatives from the healthcare institution, working collaboratively to ensure that patient perspectives and needs are integrated into the decision-making processes

ENGAGING PATIENTS IN PATIENT SAFETY

Mrs.Vindhya.P.K, Clinical Auditor

Engaging patients in patient safety is a critical aspect of providing high-quality healthcare. Here are 20 points highlighting the importance of patient engagement in ensuring patient safety:

- **Shared Responsibility:** Patient safety is a shared responsibility between healthcare providers and patients. Engaging patients empowers them to actively participate in their own safety.
- **Enhanced Awareness:** Patient engagement raises awareness about potential risks and safety concerns associated with their healthcare procedures and treatments.
- **Informed Decision-Making:** Engaged patients are more likely to make informed decisions about their treatment options, based on their understanding of potential risks and benefits.

Issued write –up regarding PAC & theme in Quality fables

Patient Safety Advisory Council (Internal Core Committee) was constituted and briefed about the importance of the council to every members.

Chairperson: Dr. Vineeth Abraham, Director

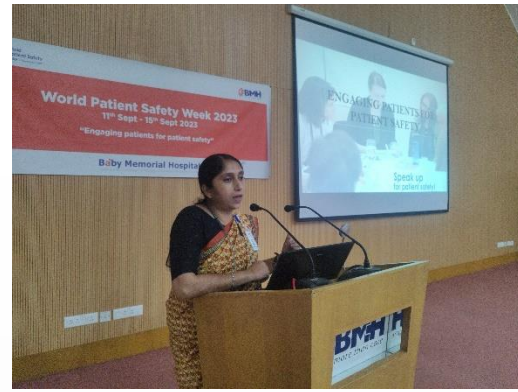
Faciliator: Dr. Mohan Leslie Noone, Sr. Consultant Neurologist (Clinical Safety Officer)

Healthcare Representatives:

1. Mrs. Gracy Mathai – CEO
2. Dr. C. Ravindran, Chief of Medical Services
3. Dr. Ajith K Gopal – Chief & Sr. Consultant Critical Care Medicine
4. Prof. Elizabeth Varkey, Dy. Chief Nursing Officer
5. Lt. Col. (Rtd) Sunny Thomas, Chief Administrative Officer
6. Mr. Saji Mathew, Chief Operating Officer
7. Mr. Santhosh Balakrishnan, Sr. Manager – Quality
8. 3 Patient Representatives

This core committee will meet once in 3 months.

Constitution of Patient Advisory Council (Core committee)



Sessions taken for staffs – 293 members attended



Sessions taken for Doctors – 129 Doctors including residents attended



Paediatrics



OBG



Neurology

Health Education by Doctors in front of various OPDs



1st, 2nd and 3rd prizes

Patient safety Exhibition





Launching of Patient Advisory Council

T h a n k

Y o u